

CONNECTOR FOR MICROSOFT TEAMS VIA REC BOT (RECORDER BOT) (SST43546573)

Customer directs Global Relay to utilize Microsoft (“**MS**”) Azure infrastructure to receive Customer MS Teams data for archiving via Connector for MS Teams Recorder Bot Service (“**Recorder Bot Service**”), including but not limited to MS Azure cloud infrastructure located in MS’s Canada Central and Canada East regions. Customer acknowledges that its MS Teams data will be processed by MS Corporation and its affiliates (collectively, “**MSFT**”) in accordance with MSFT’s own operational practices and under the terms set by MSFT, which may include cross-border data processing where applicable, including Canada and the United States. Customer further acknowledges that MSFT acts independently as a processor of Customer’s MS Teams data, under Customer’s direction.

Selective Recording Features

Where Customer enables one or more selective recording features for the Recorder Bot Service (which may include recording of external meetings only, recording of internal meetings only, or a blocklist of users whose participation causes recording to cease) (each, a “**Selective Recording Feature**”), Customer is solely responsible for: (i) determining whether the configuration, operation, and default of any Selective Recording Feature meet Customer's compliance, regulatory, supervisory, and policy obligations, including any obligation to record communications under applicable law; and (ii) the accurate configuration and ongoing maintenance of all Customer-controlled inputs (including Active Directory or equivalent group membership and blocklist users). For clarity, unless otherwise agreed between Customer and Global Relay, where a blocklist user and a user otherwise designated for recording via Recorder Bot Service are present in the same Microsoft Teams meeting, the blocklist Selective Recording Feature will take precedence and recording will not occur (or will pause) for the duration of the blocklist user's presence in the meeting. Recordings initiated manually by individual users (whether via Microsoft Teams, mobile device, or otherwise) are not captured by the Recorder Bot Service. Except for liability which cannot be excluded or limited under applicable law, Global Relay shall have no liability arising from or relating to Customer's configuration, election, or use of any Selective Recording Feature, including any failure to capture or archive any communication resulting from Customer's Selective Recording Feature configuration or the default Recorder Bot Service.