All Verint Data Types (SST45497288)

Customer acknowledges and agrees that ingestion of Verint SFTP Data Types are subject to the Global Relay Archive Specification for Open Connector SFTP Collector and Receiver ("**SFTP Product Specifications**"). Notwithstanding the foregoing, the parties agree that Customer may send unencrypted Verint Source Data to Global Relay's OC SFTP Receiver provided that, where Verint Source Data is delivered to Global Relay other than in accordance with the SFTP Product Specifications, to the extent connected with, arising out of, or relating to such Verint Source Data, Customer releases Global Relay from, and agrees to defend, indemnify, and hold harmless Global Relay, its affiliates, directors, employees, and agents from and against: (i) any claims, actions, suits, demands, proceedings; and (ii) all damages, liabilities, obligations, costs or expenses, including without limitation, special, direct, indirect, incidental, consequential, or punitive damages and related legal fees. Additionally, Global Relay expressly disclaims any and all liability related to, connected with, or arising from Customer's use of any Third Party Platform or third party service to assist Customer to: (x) encrypt Source Data, (y) prepare Source Data to be sent to Global Relay, or (z) otherwise achieve compliance with the SFTP Product Specifications. For greater certainty, and notwithstanding the foregoing terms, neither party excludes or limits its liability hereunder for any liability which cannot be excluded or limited under Applicable Law.