

AI PRODUCTS DISCLAIMER (SST44725412)

Customer acknowledges that the Services may utilize Artificial Intelligence, Machine Learning, and Advanced Analytics technologies (“**AI Products**”). By using the Services, Customer acknowledges and agrees that:

1. AI Products may not always be accurate, complete, consistent, or up-to-date.
2. Customer’s use of AI Products is at Customer’s sole risk.
3. Customer is required to use AI Products in compliance with Applicable Law and Global Relay’s [Acceptable Use Policy](#).
4. Global Relay does not guarantee the availability, reliability, accuracy, or completeness of any of its AI Products or its outputs or recommendations.
5. AI Products are provided for informational purposes only and should not be considered as legal, financial, or professional advice.
6. Customer is responsible for reviewing and verifying any AI Product before implementation or review of its outputs. Global Relay has no responsibility or liability for any decisions, actions, or consequences resulting from the Customer’s use of or reliance on AI Products. Customer is solely responsible for all decisions made, advice given, and actions taken or failed to be taken based on Customer’s use of the AI Products.
7. NOTWITHSTANDING ANYTHING IN THE CUSTOMER’S AGREEMENT, AND EXCEPT AS OTHERWISE REQUIRED BY APPLICABLE LAW: A. GLOBAL RELAY MAKES NO REPRESENTATIONS OR WARRANTIES AS TO THE EFFECTIVENESS, ACCURACY, FUNCTIONALITY, CORRECTNESS, IMPARTIALITY, OR CONTENT OF AI PRODUCTS; B. CUSTOMER HEREBY RELEASES GLOBAL RELAY FROM AND AGREES TO DEFEND, INDEMNIFY, AND HOLD HARMLESS GLOBAL RELAY, ITS AFFILIATES, DIRECTORS, EMPLOYEES, AND AGENTS FROM AND AGAINST ANY CLAIMS, ACTIONS, SUITS, DEMANDS, PROCEEDINGS (COLLECTIVELY, “CLAIMS”), AND DAMAGES, LIABILITIES, OBLIGATIONS, COSTS, OR EXPENSES, INCLUDING WITHOUT LIMITATION, REASONABLE LEGAL FEES (COLLECTIVELY “DAMAGES”), IN ANY WAY DIRECTLY OR INDIRECTLY, ARISING OUT OF OR RESULTING FROM CUSTOMER’S USE OF OR RELIANCE ON AI PRODUCTS, EXCEPT TO THE EXTENT SUCH CLAIMS RESULT FROM THE GROSS NEGLIGENCE OR WILLFUL MISCONDUCT OF GLOBAL RELAY; C. GLOBAL RELAY SHALL TO THE MAXIMUM EXTENT PERMITTED BY LAW NOT BE LIABLE TO CUSTOMER, OR ANY OTHER PARTY (A “PERSON”) FOR ANY CLAIMS (AS DEFINED SECTION 7(B) HEREIN) FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES (INCLUDING LOSS OF USE, LOSS OF PRODUCTION, LOSS OF PROFITS, LOSS OF MARKETS, ECONOMIC

LOSS, LOSS OF GOODWILL, EXEMPLARY LOSS, ANTICIPATED OR OTHERWISE), THAT MAY BE SUFFERED OR INCURRED BY ANY PERSON, IN ANY WAY DIRECTLY OR INDIRECTLY CONNECTED WITH, ARISING OUT OF OR RESULTING FROM ANY MATTER RELATING TO AI PRODUCT.

8. Global Relay reserves the right to modify, update, or discontinue any or all AI Products features and this disclaimer without prior notice to Customer.