

Enterprise Reporting Service Subscription (SST42214513)

Enterprise Reporting Service Subscription provides Customer access to certain metadata associated with Customer's Archived Data (the "**Metadata**"). This Metadata will consist of both: (1) Constant Metadata, which shows the inherent attributes of the Archived Data (e.g., serial ID, message size, subject), and (2) Event Metadata, which shows actions performed on Archived Data by a User (e.g., viewed, downloaded, added to a case) as well as actions performed on Archived Data by the Global Relay Archive itself (e.g., classification tag applied).

Global Relay will make commercially reasonable efforts to deliver the Metadata to Customer on a daily basis via a Global Relay hosted SFTP site (the "**SFTP Site**"). In the event of message reconciliation discrepancies or other technical issues, the delivery of the Metadata may be delayed.

The Metadata, together with a manifest file to assist with validating the completeness and accuracy of the Metadata (the "**Manifest File**"), will be available on the SFTP Site for 30 days, after which point both the Metadata and the Manifest File will be deleted as part of an automated process. Customer acknowledges and agrees that Customer is responsible for ensuring all Metadata and Manifest Files are downloaded within 30 days of being delivered to the SFTP Site, and that Customer is responsible for providing and maintaining the infrastructure and features required to do so (as well as the infrastructure and features required to process, view, and query the Metadata).