Global Relay External Delivery ("External Delivery") – SMTP (SST42190445)

External Delivery of Customer Data to Customer's target archive destination is directly reliant on the availability of Customer's email servers accepting the External Delivery of Customer Data. Where Customer uses Global Relay External Delivery to capture, convert and deliver certain data types to destination archive(s) of Customer (all such data being "**External Delivery Data**"), Customer shall ensure that:

1. Global Relay is provided a complete and accurate list of all domains and data types to be captured and delivered, including any updates to the same;

2. Global Relay is provided with any requirements regarding logical segregation of Customer Data before Provisioning commences;

3. Configuration of all data types required to be captured and sent by External Delivery are completed in accordance with Global Relay's specifications; and

4. all data types required to be captured and externally delivered are properly formatted in accordance with industry standards supported by Global Relay's specifications.

Global Relay is not responsible to Customer for any data types or Third Party Network (including versions and formats) that are not supported, or not technically able to be captured by Global Relay External Delivery for reasons beyond the control of Global Relay. Customer is responsible for facilitating email server issues to ensure the External Delivery can be accepted by Customer as well as for complying with Configuration instructions, Specifications, and Documentation provided by Global Relay and as updated from time to time. Customer must notify Global Relay as soon as commercially possible of any delivery failures or email server failures or changes in its email server environment as it relates to the receipt and acceptance of External Delivery Services.