

## DISCOVERY- AS-A-SERVICE

### IDENTIFY, COLLECT, AND PRESENT DATA AT A MOMENT'S NOTICE.

In-house eDiscovery can get challenging for resource constrained legal teams at the time of a litigation or investigation. Skilled attorneys spend hours of their valuable time conducting administrative tasks or learning the technology to perform searches and gather data on their own. Poorly executed and drawn-out eDiscovery can lead to court sanctions and reputational risk for your organization. With increasing regulatory mandates and growing data volumes due to emergence of new devices and data channels, it is now more important than ever for firms to take a proactive approach to efficiently manage their eDiscovery and choose the right solutions that fulfil their business needs.

Global Relay can help your legal team get access to essential records in the shortest time feasible during the litigation process so they have more time to focus on other important tasks pertaining to the case. With years of experience and product expertise, our in-house team of specialists perform complex searches and produce accurate data promptly in your time of need. Reduce operational risk and ensure litigation readiness with Global Relay as a trusted partner for your eDiscovery needs.



### CREATIVE SOLUTIONS TO KEY CHALLENGES



#### SUPERIOR CUSTOMER SERVICE

Easily and quickly reach one of our Data Services specialists by phone or email during the eDiscovery process.



#### RAPID RESPONSE

Get defensible search results for litigation and investigative requests in seconds versus days.



#### DATA COMPLETENESS

Advanced eDiscovery solution powered by Global Relay's Archive engine identifies relevant and accurate data to be delivered for your litigation demands.



#### REDUCED COSTS & OPERATIONAL RISKS

Capture a variety of communication data types and achieve significant cost savings from reduced data volumes on production with single-instance storage.



#### PRESERVE CHAIN OF CUSTODY

Reduce liability by having us complete your data export and deliver it to the location and format of your choice.



#### SECURITY AND PRIVACY

Confidentiality, integrity, and availability of your critical data is guaranteed with our SOC-audited data centers, 24/7 monitoring, military-grade encryption and more.

ACEDS certified  
specialists with  
**50 years**  
combined Discovery  
experience



Service available  
**24/7/365**



## REVEAL NEW INSIGHTS FOR EVERY BUSINESS NEED

### RECORDS MANAGEMENT

Ditch the paper records and empower digital transformation through the seamless capture, retention, search, and same-day production of e-communications records from a single, unified archive.

### INFORMATION TECHNOLOGY

Modernize your technology stack and achieve real ROI by reducing capital expenditures, unifying disparate records management systems, and automating cumbersome administrative processes.

### MARKETING & COMMUNICATIONS

Harness the power of Facebook, Twitter, LinkedIn, email marketing, and text messaging to maintain vital communication channels with the public, without the fear of losing essential business records.

### eDISCOVERY & LEGAL HOLD

Dramatically reduce eDiscovery & legal costs and identify risks in minutes, not days. Find what you need and enforce automated legal holds on relevant communications data.

### HUMAN RESOURCES

Leverage a robust list of policies, machine learning, and analytics capabilities that can automatically detect negative sentiment, non-business communications, foreign or inappropriate languages, employee misconduct and more.

### INFOSEC & AUDIT

It's all about security, quality, and availability. We own and operate our entire technology stack - software, hardware, and primary data center - backed by a 250+ strong development and operations group, including an in-house CSOC.

## GLOBAL RELAY: ESSENTIAL BENEFITS

- Unlimited storage in a secure, private cloud
- Assistance with litigation requests, eDiscovery, audits & investigations
- 24x7x365 support via phone, email, and web
- SOC 2 audited / ISO 27001 Certified services and data centers
- Built-in messaging & collaboration platform
- Unlimited one-on-one training sessions
- Dedicated customer success representative
- Continuous product upgrades and enhancements

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