



GLOBAL RELAY ARCHIVE FOR INSURANCE

ELECTRONIC RECORDS MANAGEMENT SOLUTIONS THAT EMPOWER DIGITAL TRANSFORMATION

Insurance firms today face increased pressure to reduce costs and maximize profit margins, while having to comply with the data preservation, privacy, and security requirements of the GLBA, SOX, HIPAA, HITECH, and various other regulations. As electronic communications data exponentially grows across both corporate and personal devices, so does the need for Electronic Records Management (ERM) technologies to manage the burgeoning data volumes securely, accurately, and in a cost-effective manner. To meet the demands of Big Data and fiscal responsibility, IT, Legal, records management, and communications teams need to find best-of-breed technologies, while staying within budget or even reducing costs.

Global Relay is here to help! As a leader in cloud-based ERM solutions and enterprise messaging services, we enable the insurance sector to precisely capture and preserve over 100 data types. Our technology solution features built-in tools, which allow insurance firms to rapidly respond to investigations and litigation demands – all from a single, unified, and secure platform.

CREATIVE SOLUTIONS TO KEY CHALLENGES



DATA CAPTURE AT SCALE

Support for 100+ data types, including email, social media, text messages, Microsoft Teams, Slack, and more – regardless of volume or headcount.



BUDGET & RESOURCES

Deliver more with less through straightforward, predictable pricing and get back to mission critical projects & value added tasks.



DISCOVERY & REGULATORY REQUESTS

Respond to litigation and regulatory requests – the same day received – by searching, refining, organizing, and sharing millions of records securely online in a matter of minutes.



AUTOMATION

Eliminate manual records management risks by automating the capture, retention, and legal hold of all e-communications, regardless of source.



DATA MIGRATION

No job is too big or small. Unify outdated and disparate technologies into a single, unified archive using Global Relay's data migration services.



EMPOWER YOUR WORKFORCE WITH MOBILE

Allow capture of SMS & MMS text messaging for employees and representatives to collect valuable ESI (Electronically Stored Information).



INFORMATION SECURITY

SOC-audited data centers, 24/7 monitoring, military-grade encryption, and more – we are experts in information security so you don't have to be.



AI & MACHINE LEARNING

Streamline data supervision with AI/Machine Learning-assisted tools that quickly recognize search queries, accurately flag risks and anomalies, and find the needle in the haystack of Big Data.



DATA PRIVACY

Meet the stringent recordkeeping and personal data protection requirements under various regulations, including the GDPR, CCPA, and TCPA.

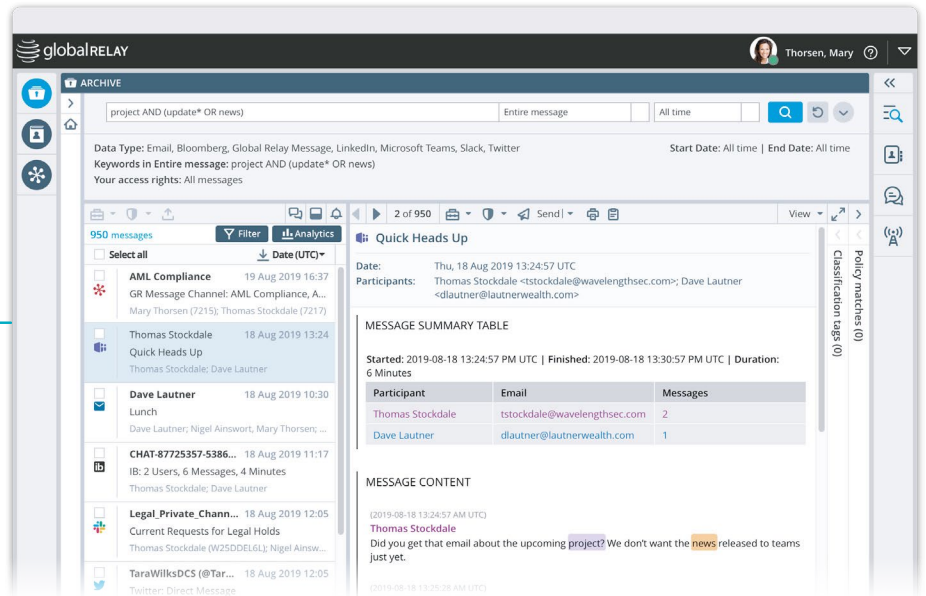


ENTERPRISE INTEGRATION

Seamless integration with Active Directory, Azure, Okta, and Ping removes the need to manage users & groups.



100+ DATA TYPES SUPPORTED



REVEAL NEW INSIGHTS FOR EVERY BUSINESS NEED

RECORDS MANAGEMENT

Ditch the paper records and empower digital transformation through the seamless capture, retention, search, and same-day production of e-communications records from a single, unified archive.

MARKETING & COMMUNICATIONS

Harness the power of Facebook, Twitter, LinkedIn, email marketing, and text messaging to maintain vital communication channels with the public, without the fear of losing essential business records.

INFORMATION TECHNOLOGY

Modernize your technology stack and achieve real ROI by reducing capital expenditures, unifying disparate records management systems, and automating cumbersome administrative processes.

eDISCOVERY & LEGAL HOLD

Dramatically reduce eDiscovery & legal costs and identify risks in minutes, not days. Find what you need and enforce automated legal holds on relevant communications data.

HUMAN RESOURCES

Leverage a robust list of policies, machine learning, and analytics capabilities that can automatically detect negative sentiment, non-business communications, foreign or inappropriate languages, employee misconduct and more.

INFOSEC & AUDIT

It's all about security, quality, and availability. We own and operate our entire technology stack - software, hardware, and primary data center - backed by a 250+ strong development and operations group, including an in-house CSOC.

GLOBAL RELAY: ESSENTIAL BENEFITS

- Unlimited storage in a secure, private cloud
- Assistance with litigation requests, eDiscovery, audits & investigations
- 24x7x365 support via phone, email, and web
- SOC 2 audited / ISO 27001 Certified services and data centers
- Built-in messaging & collaboration platform – [Unified Communications](#)
- Unlimited one-on-one training sessions
- Dedicated customer success representative
- Continuous product upgrades and enhancements

