

GLOBAL RELAY ARCHIVE FOR GOVERNMENT ELECTRONIC RECORDS MANAGEMENT SOLUTIONS THAT EMPOWER DIGITAL TRANSFORMATION

It's no secret – federal, state and local governments have to do more with less. Addressing the exponential growth of e-communications through electronic records management (ERM) technologies is no exception, with big data often leaving governments with big problems. The balancing act between modernization and fiscal austerity places the burden on IT departments, records managers and communications teams to find leading technologies at affordable rates.

We're here to help! As a leader of cloud-based ERM solutions and enterprise messaging services, Global Relay designs cutting-edge technology, so governments can capture and analyze their data as well as promptly respond to public records requests, investigations, and litigation demands.

CREATIVE SOLUTIONS TO KEY CHALLENGES



DATA CAPTURE AT SCALE

Support for 100+ data types, including email, social media, text messages, Microsoft Teams, Slack, and more – regardless of volume or headcount.



BUDGET & RESOURCES

Deliver more with less through straightforward, predictable pricing and get back to mission critical projects & value added tasks.



RAPID RESPONSE TO RECORDS REQUESTS

Respond to open records requests – the same day received – by searching, refining, organizing, and sharing millions of records securely online in a matter of minutes.



AUTOMATION

Eliminate manual records management risks by automating the capture, retention, and legal hold of all e-communications, regardless of source.



DATA MIGRATION

No job is too big or small. Unify outdated and disparate technologies into a single, unified archive using Global Relay's data migration services.



IMPLEMENTATION

Enable digital transformation through Global Relay's cloud-based Software-as-a-Service solution that requires no hardware or software.



INFORMATION SECURITY

SOC-audited data centers, 24/7 monitoring, military-grade encryption, and more – we are experts in information security so you don't have to be.



BUSINESS TEXT CAPTURE & RETENTION

Automatically capture, preserve, and manage all 'official business' text messages of employees conducted over their personal or government-issued mobile device.



AI & MACHINE LEARNING

Systematically locate relevant records via tools that recognize persistent user commands, distinguish between business/non-business communications, and perform sentiment analysis.

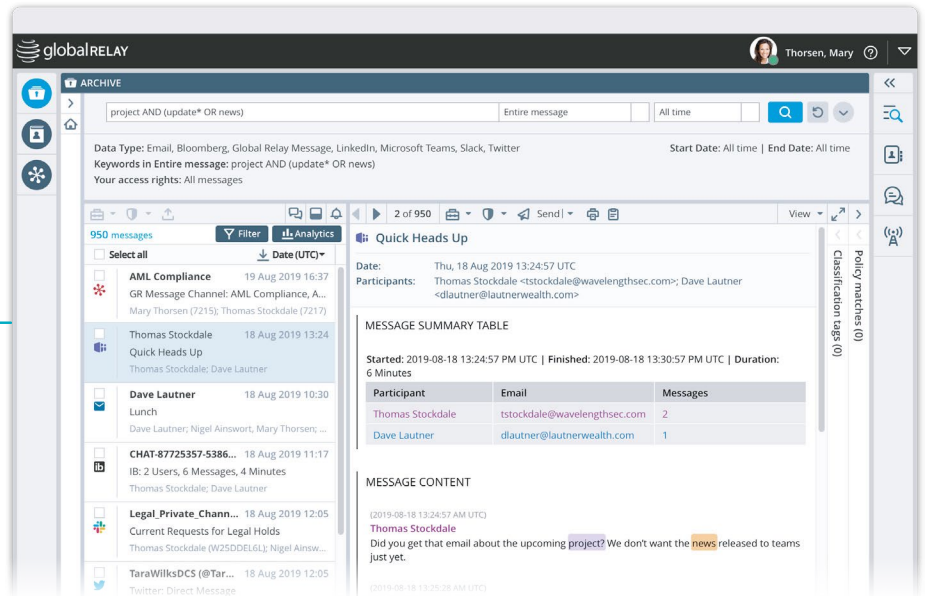


ENTERPRISE INTEGRATION

Seamless integration with Active Directory, Azure, Okta, and Ping removes the need to manage users & groups.



100+ DATA TYPES SUPPORTED



REVEAL NEW INSIGHTS FOR EVERY BUSINESS NEED

RECORDS MANAGEMENT

Ditch the paper records and empower digital transformation through the seamless capture, retention, search, and same-day production of e-communications records from a single, unified archive.

INFORMATION TECHNOLOGY

Modernize your technology stack and achieve real ROI by reducing capital expenditures, unifying disparate records management systems, and automating cumbersome administrative processes.

MARKETING & COMMUNICATIONS

Harness the power of Facebook, Twitter, LinkedIn, email marketing, and text messaging to maintain vital communication channels with the public, without the fear of losing essential business records.

eDISCOVERY & LEGAL

Dramatically reduce eDiscovery & legal costs and identify risks in minutes, not days - with unparalleled search performance that can produce results across the entire organization before your coffee's done brewing.

HUMAN RESOURCES

Leverage a robust list of policies, machine learning, and analytics capabilities that can automatically detect negative sentiment, non-business communications, foreign or inappropriate languages, employee misconduct and more.

INFOSEC & AUDIT

It's all about security, quality, and availability. We own and operate our entire technology stack - software, hardware, and primary data center - backed by a 250+ strong development and operations group, including an in-house CSOC.

GLOBAL RELAY: ESSENTIAL BENEFITS

- Unlimited storage in a secure, private cloud
- Assistance with open records requests, eDiscovery, audits & investigations
- 24x7x365 support via phone, email, and web
- SOC 2 audited / ISO 27001 Certified services and data centers
- Built-in messaging & collaboration platform – [Unified Communications](#)
- Unlimited one-on-one training sessions
- Dedicated customer success representative
- Continuous product upgrades and enhancements

