










GLOBAL RELAY ARCHIVE FOR ENERGY ELECTRONIC RECORDS MANAGEMENT SOLUTIONS THAT EMPOWER DIGITAL TRANSFORMATION

Energy firms today are facing increasing pressure to reduce costs and maximize profit margins all while mitigating risk in a world where electronic communication is evolving and proliferating across corporate and personal devices. Addressing this exponential growth of e-communications through electronic records management (ERM) technologies is no exception, with big data often leaving the Energy industry with big problems. The balancing act between modernization and fiscal responsibility places the burden on IT & Legal departments, records managers and communications teams to find leading technologies while staying within budget or even reducing costs.

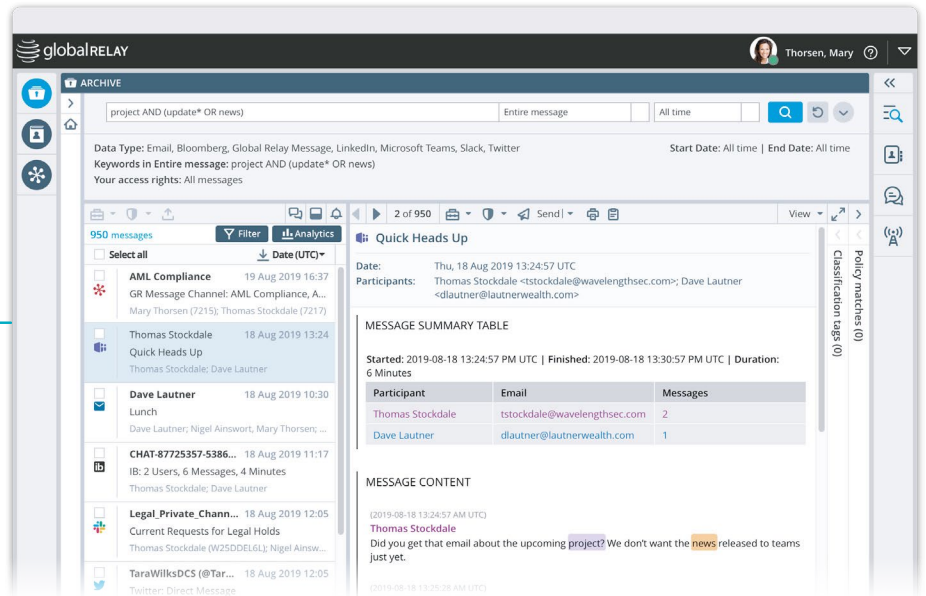
We're here to help! As a leader of cloud-based ERM solutions and enterprise messaging services, Global Relay designs cutting-edge technology that allows the energy sector to affordably capture and retain 100+ data types, while providing access to built-in tools that enable rapid responsiveness to investigations and litigation demands – all from a single, unified platform.

CREATIVE SOLUTIONS TO KEY CHALLENGES

-  **DATA CAPTURE AT SCALE**
Support for 100+ data types, including email, social media, text messages, Microsoft Teams, Slack, and more – regardless of volume or headcount.
-  **DISCOVERY & REGULATORY REQUESTS**
Respond to litigation and regulatory requests – the same day received – by searching, refining, organizing, and sharing millions of records securely online in a matter of minutes.
-  **DATA MIGRATION**
No job is too big or small. Unify outdated and disparate technologies into a single, unified archive using Global Relay's data migration services.
-  **INFORMATION SECURITY**
SOC-audited data centers, 24/7 monitoring, military-grade encryption, and more – we are experts in information security so you don't have to be.
-  **BUDGET & RESOURCES**
Deliver more with less through straightforward, predictable pricing and get back to mission critical projects & value added tasks.
-  **AUTOMATION**
Eliminate manual records management risks by automating the capture, retention, and legal hold of all e-communications, regardless of source.
-  **EMPOWER YOUR WORKFORCE WITH MOBILE**
Allow capture of SMS & MMS text messaging for employees and contractors to collect valuable ESI (Electronically Stored Information).
-  **AI & MACHINE LEARNING**
Systematically locate relevant records via tools that recognize persistent user commands, distinguish between business/non-business communications, and perform sentiment analysis.
-  **ENTERPRISE INTEGRATION**
Seamless integration with Active Directory, Azure, Okta, and Ping removes the need to manage users & groups.



100+ DATA TYPES SUPPORTED



REVEAL NEW INSIGHTS FOR EVERY BUSINESS NEED

RECORDS MANAGEMENT

Ditch the paper records and empower digital transformation through the seamless capture, retention, search, and same-day production of e-communications records from a single, unified archive.

INFORMATION TECHNOLOGY

Modernize your technology stack and achieve real ROI by reducing capital expenditures, unifying disparate records management systems, and automating cumbersome administrative processes.

MARKETING & COMMUNICATIONS

Harness the power of Facebook, Twitter, LinkedIn, email marketing, and text messaging to maintain vital communication channels with the public, without the fear of losing essential business records.

eDISCOVERY & LEGAL HOLD

Dramatically reduce eDiscovery & legal costs and identify risks in minutes, not days. Find what you need and enforce automated legal holds on relevant communications data.

HUMAN RESOURCES

Leverage a robust list of policies, machine learning, and analytics capabilities that can automatically detect negative sentiment, non-business communications, foreign or inappropriate languages, employee misconduct and more.

INFOSEC & AUDIT

It's all about security, quality, and availability. We own and operate our entire technology stack - software, hardware, and primary data center - backed by a 250+ strong development and operations group, including an in-house CSOC.

GLOBAL RELAY: ESSENTIAL BENEFITS

- Unlimited storage in a secure, private cloud
- Assistance with litigation requests, eDiscovery, audits & investigations
- 24x7x365 support via phone, email, and web
- SOC 2 audited / ISO 27001 Certified services and data centers
- Built-in messaging & collaboration platform – [Unified Communications](#)
- Unlimited one-on-one training sessions
- Dedicated customer success representative
- Continuous product upgrades and enhancements

