

global relay email continuity

CONTINUITY AND DISASTER RECOVERY MAIL

With Global Relay's Email Continuity service, your business can mitigate the risk of experiencing an email server outage, where your employees could be cut off from critical communications. Global Relay's 30-day Email Continuity system is an integral part of a business continuity or disaster recovery plan. We offer a secondary mail system where employees have "always on" mail access to their Inbox to allow business to continue and seamlessly function in the event of an in-house/Exchange primary mail server outage, software upgrade, hardware failure, data corruption or maintenance period.

Always On

Accessible by IMAP or Webmail, this secondary Inbox is synchronized with your organization's primary email server. Users can immediately access a "real-time" secure copy of their last 30 days of their Inbox email using their existing email address and password to login via any secure web browser. Users also have the flexibility to review, reply to, forward, print or download existing email and create new messages.

How Does It Work?

With a simple MX record change to Global Relay, incoming email will be routed through our hosted Email Filtering in real-time. This email gateway has an anti-spam and virus protection filter that can be activated to delete all viruses, identify and quarantine spam, with simultaneous delivery of "clean" messages to both your organization's primary email server (hosted or internal) and to Global Relay's Hosted Email Continuity server. The Email Continuity system will hold a user's existing Inbox email for a rolling period of 30 days.

Hosted Email Filtering

Where the customer requires the email filtering, Global Relay provides:

- virus scanning and spam filtering
- 30 day store and forward to ensure message delivery in the event of a server or network outage
- 30 day storage buffer enabling recovery of lost emails from a server crash
- advanced email re-routing capabilities
- spam filter settings for management and viewing of quarantined spam

About Global Relay

For over 12 years, Global Relay has delivered high performance Messaging, Compliance, eDiscovery, monitoring and disaster recovery services in connection with Email, Instant Messaging, Bloomberg, Thomson Reuters Messenger, Social Media, BlackBerry and voice. Global Relay specializes in Messaging Compliance and Archiving solutions for financial firms subject to SEC, FINRA, SOX, FRCP, IIROC, MiFiD, FSA, DPA and privacy rules. With offices in New York, Vancouver, London and Singapore, Global Relay provides services in 90 countries to over 14,000 customers including public companies, banks, broker-dealers/public stock exchange, investment advisors, hedge funds, investment dealers, and global multinationals including 22 of 25 of the top global banks as customers.

Hosted Email Continuity System Provides

- assurance that email will never be lost again
- 1GB Accounts
- 30 day rolling email retention in each user Inbox
- simultaneous IMAP & Webmail for anytime/anywhere access to email
- automatic restoration of messages to primary system when it comes available
- secure SSL access via Outlook & Outlook Express
- secure Webmail access via HTTPS
- seamless online integration with all primary mail systems
- same day implementation with no software, hardware or capital investment
- support for Outlook, Outlook Express, Palm, BlackBerry and most PDA's
- seamless integration with Global Relay's Message Archiver
- inclusion of Global Relay's hosted Email Filtering or seamless integration with customer's existing spam filter

For further information about Global Relay Email Continuity:

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