

global relay hosted email

SECURE HOSTED EMAIL SYSTEM



Global Relay offers a secure hosted email system as an alternative to in-house email servers operated by your firm, or hosted Exchange. Global Relay's email system is engineered to provide an enterprise-class email service to companies of any size.

- Synchronized POP, IMAP & Webmail access
- 10GB of storage per mailbox for every user, with the ability to upgrade
- Includes Global Relay's hosted Email Filtering for virus & spam gateway protection
- Access your email anywhere/anytime
- Email addresses branded with your domain: mary.smith@yourdomain.com
- Supports Outlook, Outlook Express, Palm, BlackBerry and most PDA's
- Includes Webmail with Calendaring, Contacts, Tasks and Notes
- No hardware or software required
- Send/receive attachments up to 20 MB
- Email aliases included
- Integrates with the Message Archiver to ensure you never lose email again

Never Lose Email Again

Our Hosted Email can seamlessly integrate with the Message Archiver, ensuring you will never lose email again. With unlimited mailbox storage capacity, it is the fastest and most efficient method of finding and managing email. All incoming, internal and outgoing email is captured by the Message Archiver in real time, with secure end-to-end encryption.

Security

To protect your digital assets, Global Relay's email includes encrypted SSL access via Outlook and Outlook Express and encrypted HTTPS access via Webmail.

Flexibility

Every organization is unique, and our Hosted Email, with synchronized POP, IMAP and Webmail access, is powerful and flexible to meet your evolving needs to ensure that your productivity will be maximized.



Hosted email delivers high availability anytime, anywhere for any type of business, large or small.

In-House vs. Hosted

In-House

In-house email solutions can have significant initial and ongoing expenses requiring hardware deployment, servers, backup and network provisioning. They also require the necessary IT personnel to deploy and maintain the solution as well as monitor, patch, scale and upgrade.

In-House Solutions Can Require:

- Installation and maintenance
- Capital investment into on-premise infrastructure
- An IT support team
- Ongoing maintenance and upgrade expenses

Hosted

Global Relay's Hosted Email System provides infrastructure, support, training and email access from anywhere in the world, taking the burden off your IT department. The hosted email system removes the need for your organization to purchase, install, maintain and troubleshoot an in-house mail server.

VS

Global Relay's Hosted Email Requires:

- No overhead
- No special equipment
- No programming
- No capital outlays

What is POP3?

POP3 is an Internet mail protocol (Post Office Protocol) that mail clients use to deliver mail. POP is designed to remove mail from the server as soon as the user has downloaded it using an email application like Outlook. There are settings within Outlook that can allow the user to specify that mail be saved for a particular duration, or after a certain action has taken place.

What is IMAP?

IMAP is a standard protocol used to access email on servers. IMAP creates a continual connection to the server and only downloads the messages required to review. It also synchronizes the activity in the mailboxes on your desktop with mailboxes on Global Relay's Email server.

What is Webmail?

Webmail is an online, Internet-based mail client that can be used in the replacement of Outlook type email programs. When used at the same time as an IMAP Outlook account all changes would be the other way around. Webmail is accessed from the Global Relay login page (your full email address and password are required).

Should I use POP or IMAP?

Today, most business people use Outlook or Outlook Express configured with POP; however, depending on the circumstances, we encourage our Customers to use Outlook or Outlook Express configured with IMAP.

POP is very restrictive, only allowing you to download email to your desktop. If you have integrated Webmail, you can view new email, but you do not have access to your recently downloaded email, nor can you ever see your Sent Items.

With IMAP, much like how Hotmail provides you

with access to all your folders, IMAP synchronizes all your email and folders giving you access from multiple locations, such as your office and home using Outlook and your webmail. IMAP enables you to send a message from Webmail and have it appear in your Outlook Sent Items seconds later. You can also share accounts with co-workers and easily manage multiple email accounts providing better service to your customers.

How do I get started?

Once you have signed up online, send a list of your users' email accounts to support@globalrelay.net as follows: first name;last name; email address; passwords (if you want to maintain the existing passwords).

How long does it take to activate my mail?

Typically, account creation and the request to change your MX records are sent out within one business day from signing up online. Generally, an MX Record change takes one to two days to propagate over the Internet (so do not cancel your old email account until a few days after transitioning).

What online access controls does our Administrator have?

Your company's appointed Administrator, via the online Control Center, can login to:

- Add or remove Services: Message Archiving, Email, Email Filtering, Email Continuity and Instant Messaging
- Add or remove email accounts
- Configure Outlook or Outlook Express email accounts
- Increase the storage size of email accounts
- Obtain Username, Password or access information

About Global Relay

For over 12 years, Global Relay has delivered high performance Messaging, Compliance, eDiscovery, monitoring and disaster recovery services in connection with Email, Instant Messaging, Bloomberg, Thomson Reuters Messenger, Social Media, BlackBerry and voice. Global Relay specializes in Messaging Compliance and Archiving solutions for financial firms subject to SEC, FINRA, SOX, FRCP, IIROC, MiFID, FSA, DPA and privacy rules. With offices in New York, Vancouver, London and Singapore, Global Relay provides services in 90 countries to over 15,000 customers including public companies, banks, broker-dealers/public stock exchange, investment advisors, hedge funds, investment dealers, and global multinationals including 24 of 25 of the top global banks as customers.

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