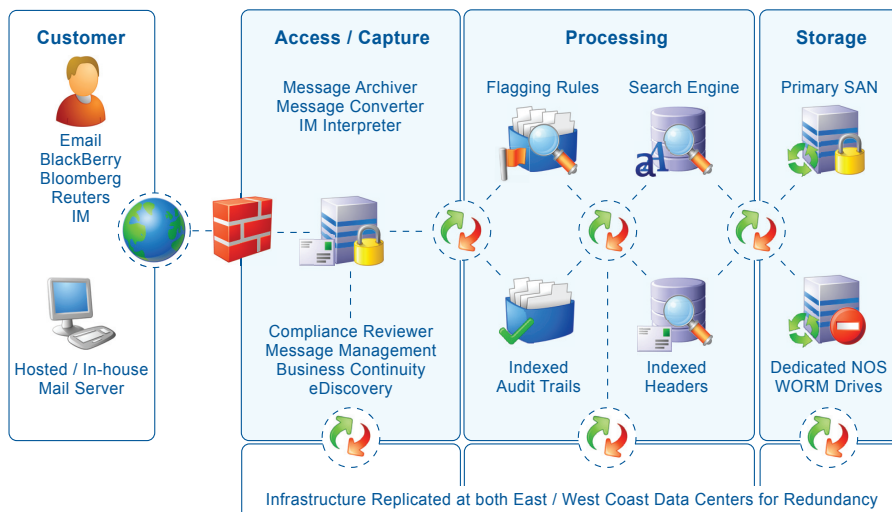


# global relay message archiver

## EMAIL AND INSTANT MESSAGE ARCHIVING SOLUTION

### Global Relay's Email Archiving Solution



## Never Lose Email Again Stay Compliant and in Control

Global Relay's Message Archiver is an industry-leading compliance archiving and monitoring solution that securely stores email and instant message for regulatory compliance, SEC audits and eDiscovery.

Whether communicating with investors, clients or employees, email and instant messaging have become principal business tools. Retention and management of these records is essential to protect your firm's intellectual capital and for adhering to best practices for investor comfort and regulatory compliance.

## The Message Archiver & Compliance Reviewer

Global Relay's Message Archiver provides secure, off-site message archiving and long-term storage with online access. A tamperproof copy of all incoming, internal and outgoing electronic data, including email and attachments, instant messaging, e-fax, BlackBerry, Bloomberg, Reuters Social Networks and any imported legacy email, is captured, replicated and unified in the Message

Archiver. The archived data is mirrored between geographically isolated SAS 70 Certified Verizon Data Centers. Simple web-based search and retrieval tools provide rapid access by compliance officers and employees to current and historical email records, even if the original has been deleted. The Compliance Reviewer provides real-time monitoring and audit tools for regulatory compliance and eDiscovery.

## About Global Relay

For over 11 years, Global Relay has delivered high performance Messaging, Compliance, eDiscovery, monitoring and disaster recovery services in connection with Email, Instant Messaging, Bloomberg, Thomson Reuters Messenger, Social Media, BlackBerry and voice. Global Relay specializes in Messaging Compliance and Archiving solutions for financial firms subject to SEC, FINRA, SOX, FRCP, IROC, MiFiD, FSA, DPA and privacy rules. With offices in New York, Vancouver, London and Singapore, Global Relay provides services in 90 countries to over 6,000 customers including public companies, banks, broker-dealers/public stock exchange, investment advisors, hedge funds, investment dealers, and global multinationals including 22 of 25 of the top global banks as customers.

## Features & Benefits

### Message Management

- secure, centralized, off-site storage
- online user access for self-service search
- rapid search and retrieval via full text indexing and search engine technology
- searches on message, headers, and all attachments
- messages are serialized, time-date stamped
- eliminates PST files and migrates existing data to archive
- Administrator-controlled access rights
- eliminates mailbox size limitations
- multi-lingual interface

### Access & Search

- Outlook access to Archive
- Secure Web Browser Access to Archive
- Mobile Access to Archive (Mobile App BlackBerry, iPhone, Android)

### Compliance & eDiscovery

- meets compliance, audit, and litigation rules (SEC, FINRA, FRCP, SOX, privacy)
- tamperproof WORM back-up with write-verification ensures message authenticity
- unified online search, retrieval, monitoring
- audit tools for policy enforcement
- advanced dual encryption to ensure privacy, confidentiality and non-disclosure
- full audit trail reports on email history
- legal case management & eDiscovery tools

### Business Continuity & Disaster Recovery

- geographically isolated offsite backup
- acts as a secondary mail system to send, receive, compose & restore email
- One-Click Recovery to Outlook

### Implementation

- SAS 70 Certified mirrored Data Centers
- Software-as-a-Service (SaaS) model
- no software or hardware required
- seamless implementation within hours
- archive supports all mail platforms (Exchange, Notes, Unix, SMTP)
- instant messaging (AOL, MSN, Yahoo, Jabber) capture
- BlackBerry, Bloomberg, and Reuters messaging capture
- Social media capture (LinkedIn, Facebook, Twitter)
- Control Panel Archive-API